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Corporate Plan PI Report Community 2023_24

Monthly report for 2023-2024

Arranged by Aims

Filtered by Aim: Priorities Community

Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020
For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data

Well below target

Below target

On target

Above target

Well above target

* indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Community 2023_24

Priorities: Community

Aims: Health and Wellbeing

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Annual Community Safety Partnership (CSP) Action Plan</u>	12	5	0	0	0	1	2	3	3	3	4	5			Simon Newcombe	(January) Serious Violence Strategy adopted (TW)

Aims: Community Involvement

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Complaints resolved within timescales (%; 10 days - 12 weeks)</u>	93%	95%	93%	93%	93%	93%	94%	95%	94%	94%	93%				Lisa Lewis	(December) 27 closed at 1st check 29 closed at 2nd check (RT)
<u>Complaints (Number)</u>	465		54	100	152	193	232	278	308	346	378	420	454		Lisa Lewis	

Corporate Plan PI Report Community 2023_24

Priorities: Community

Aims: Leisure Centres

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Health Referral Initiative starters</u>	149	85	11	19	23	31	57	66	73	82	89	103	110		Dean Emery	
<u>Health Referral Initiative completers</u>	69	43	10	14	22	28	32	34	44	55	58	64	65		Dean Emery	
<u>Health Referral Initiative conversions</u>	38	26	12	14	21	26	30	30	38	47	49	55	56		Dean Emery	